

# Booking Conditions

Please read this section carefully. When you book you guarantee that you have the authority to accept and accept on behalf of your party the terms of these booking conditions. All accommodation and travel arrangements as sold by us are subject to these conditions.

**CONTRACT:** A contract exists as soon as we despatch (including by email) our confirmation invoice detailing what you have booked. This contract is made on the terms of these booking conditions which are governed by English Law. Your contract is with Ski Fanatics Ltd (trading as Snowbeds).

**BOOKING:** A deposit of:

- 30% for self-catered accommodation
- 30% for hotel accommodation
- £150 per person for a catered chalet

of the full cost of your accommodation if booking more than 10 weeks prior to departure. If you book less than 10 weeks prior to departure the full amount is payable. We will despatch a confirmation invoice on receipt of the deposit. Please check it carefully as items not on your invoice will not be supplied. Once confirmation is despatched your contract is made with Ski Fanatics Ltd and the deposit is non-refundable. Deposits may be claimable on your insurance in the case that you need to cancel your holiday.

**OPTIONS:** An oral request or provision of an option does not give rise to contractual obligations to you or to Ski Fanatics Ltd and may be cancelled by either party. We do not hold options on late availability bookings.

**FINAL PAYMENT:** This is due 10 weeks before your departure date. If we do not receive the balance by the due date we reserve the right to cancel without refund. Key collection details will not be despatched until the outstanding balance, the completed Booking Form and the signed Terms & Conditions are received by Ski Fanatics Ltd. PLEASE NOTE WE DO NOT ISSUE REMINDERS. It is therefore your responsibility to ensure that the balance monies and paperwork reach us on time.

**PROPERTY DESCRIPTIONS:** All descriptions given, either verbally or in writing, are made in good faith based on the information believed to be correct at the time. However, changes can take place which are out of our control. Our reservations staff will endeavour to notify you of any changes before your departure date. Photographs of rooms, apartments or buildings are non-contractual. Please note that family rooms are not necessarily larger than the norm.

**CANCELLATIONS:** All cancellations must be confirmed in writing by the person who signed the booking form. The following cancellation charges are payable as a proportion of the invoiced cost from the date we receive the written confirmation. The number of days prior to departure are to the day on which written notice is received by us.

More than 10 weeks - Deposit

7 - 10 weeks 40%

4 - 7 weeks 60%

Less than 4 weeks 100%

**CANCELLATION BY US:** If we are forced to cancel your booking more than 10 weeks prior to your departure date then Ski Fanatics Ltd is not liable for any costs and will return your deposits in full. All efforts will be made to offer a similar value property/holiday for the same dates as booked, but you are under no obligation to book them. All cancellations by Ski Fanatics Ltd will be confirmed in writing.

**AMENDMENTS:** If you wish to amend your booking in any way once a confirmation invoice has been issued, we will do our utmost to make these changes but it may not always be possible. All amendments e.g. dates, names, accommodation, involve an administration charge of £20.00 if more than 10 weeks prior to departure. After 10 weeks the charge increases to £30.00. Dishonoured cheques will be treated as a cancellation with relevant charges payable.

**VISAS, PASSPORTS AND BAGGAGE:** At press date British citizens do not need a Visa for our European destinations but must take a valid passport. Most non-EU nationals need a Visa for France, Switzerland and Austria and must arrange this themselves. Clients are reminded that they are responsible for their own personal documents, for their baggage and ski equipment whether hired or not.

**ADVERSE WEATHER:**

The risk of skiing being adversely affected by weather conditions has to be accepted. Where transport is arranged to other resorts the cost will be paid locally by the client. Ski Fanatics Ltd will not be liable for any loss, delay or costs connected with or arising out of adverse weather conditions, including blocked roads. If, as a result of a force majeure, you miss your return departure and extra accommodation is required, Ski Fanatics Ltd will not be responsible for that cost. We strongly recommend you to take insurance which, subject to terms, will cover this.

**INSURANCE**

It is imperative that you ensure that you and all members of your party are adequately insured against holiday cancellation, medical expenses, accidents and injury, personal liability (in the event that you are held responsible for injuring others), ski equipment loss or breakage, travel and holiday disruptions and baggage loss. When on holiday in a catered situation your holiday supplier will need to know that you have adequate insurance. To this end you undertake to enclose a copy of your insurance policy with the return of your Booking Form. If you need insurance please contact us for advice.

**CHECK-IN & CHECK-OUT:**

Check-in to accommodation will normally be at 17:00hrs for self-catered and 16:00hrs for catered accommodation. Checkout is normally 09:00/10:00hrs. This is to allow the accommodation to be checked (and if necessary cleaned).

**EXTRAS:**

Where excursions or services such as ski lessons are provided by a company outside Ski Fanatics Ltd, even where such excursions or services are sold through our representative or a supplier of Ski Fanatics Ltd, Ski Fanatics Ltd will have no liability for these.

Ski Fanatics Ltd's holidays start and finish where stated on your invoice. We are not responsible for your travel to and from this point or for any expenses incurred including travel, accommodation, subsistence and loss of earnings caused by delay in return to your departure point, howsoever caused.

**CLIENT RESPONSIBILITY:**

All clients undertake not to damage their accommodation and to abide by the local regulations (especially in relation to noise). Clients are liable for the cost of any damage and any loss and Ski Fanatics Ltd reserve the right to recover costs from the client if necessary before homeward travel. The party leader shall be liable in the first instance for any claim against the party.

**FINANCIAL SECURITY:**

Ski Fanatics Limited (trading as Snowbeds) is bonded with FailSafe, underwritten by Travel and Personal Underwriters Limited, 65-68 Leadenhall Street, London EC3A 2AD as arranged with Spencer Moray Ltd, 15 The Courtyard, Woodlands Lane, Bristol, BS32 4NQ, to comply with the European Package Regulations (1993) in ensuring every clients' financial security.

**PLACE OF CONTRACT:**

Our contract with you is deemed to be made at the registered office of Ski Fanatics Ltd at 132 Gainsborough Drive, Selsey, West Sussex, PO20 0HH.

Contact:

Tel: 0870 068 9882

Fax: 0870 068 9880

Email: [info@snowbeds.com](mailto:info@snowbeds.com)

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